



## INDEPENDENT CONSUMER AND COMPETITION COMMISSION

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### Media & Resource Centre

**MRC 014**

#### Media Release

##### ICCC release brochure on recalls of unsafe products

The Independent Consumer and Competition Commission (ICCC) has released a brochure on product recalls to assist business and consumers to understand their rights and obligations under the ICCC Act.

Voluntary recalls of product may occur when a manufacturer or supplier becomes aware that the product they supply contains some defect that has the potential to cause harm to users. Recalls also occur when the ICCC becomes aware that a supplier is selling to consumers a product that is potentially unsafe.

The brochure explains these different types of product recall, how they are managed, what business is required to do and in what instances a product recall should be done.

ICCC Commissioner and CEO Dr Billy Manoka said: "The brochure is a part of the ICCC's program of promoting general awareness of the ICCC law. We want the public to know that manufacturers have a duty to recall their products if their products have been found to be defective or dangerous. There is both voluntary product recall and compulsory product recall and the brochure will provide basic information on the subject and hopefully prompt consumers and business to look out for any products that they know should be recalled.

The brochure also outlines the rights and responsibilities of business and consumers.'

For further information contact Dr Billy Manoka on 325 2144 or email [bmanoka@iccc.gov.pg](mailto:bmanoka@iccc.gov.pg)

Approved by:

Dr Billy Manoka (PhD)

Commissioner/Chief Executive Officer

## **Background**

The Independent Consumer and Competition Commission (ICCC) is responsible for administering the ICCC Act as well as a number of other pieces of legislation. The law is designed to enhance the welfare of the people of PNG by encouraging competition, fair trading and efficiency in business as well as preventing anti-competitive behaviour.

The ICCC has specific wide ranging powers in relation to consumer product safety. It takes its responsibility under these provisions seriously and will take immediate action when it becomes aware of a product that can affect the health or safety of consumers.

Its powers include:

- warning consumers of the possible danger of particular goods and conducting an assessment of the risks involved;
- recommending to the Minister to declare a standard that suppliers of the product must meet or for the provision of information in relation to such a product;
- issuing interim bans where the Commission is of the view that such goods are unsafe; and there is imminent danger;
- issuing of permanent ;bans on unsafe goods; and
- requiring compulsory recall of products that are unsafe, or not compliant with a product or information standard.

The Act provides that the Commission will on request hold a conference with any supplier who may be adversely affected by its actions.