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## PUBLIC NOTICE

### **“ICCC’s alert on product recall on Takata airbag inflator”**

The Independent Consumer and Competition Commission (ICCC) is aware of a product recall (compulsory recall) for all vehicles with defective Takata airbag by the Assistant Minister to the Treasurer, the Honorable Michael Sukkar of the Australian Government, following an Australian Consumer and Competition Commission (ACCC) safety investigation.

The compulsory recall was issued, based on extensive evidence provided by the ACCC, that:

- Vehicles with defective Takata airbags may cause injury to drivers and/or passengers, and
- One or more suppliers of vehicles with defective Takata airbags have not taken satisfactory action to prevent those vehicles causing injury to drivers and/or passengers.

Globally, ruptures of defective Takata airbags have been associated with at least 23 deaths and 230 injuries.

The defect is located in the airbag inflator. This, it may not be necessary to replace the entire airbag system to eliminate the safety risk.

The ICCC undertook enquiries with various car dealers to: (1) identify motor car dealers selling motor vehicles with Affected Takata Airbag Inflators; (2) to establish whether car dealers and suppliers of the motor vehicles are aware of the compulsory recall; and (3) to enquire on the steps taken by them to manage the recall and concerns of consumers that may be affected throughout the country.

The ICCC noted that:

1. Concerned Motor Vehicle Manufacturer/s including Takata Corporation have formally advised its Distributors/Motor Dealers/Suppliers of its decision to voluntarily replace all defective Takata airbags in the listed motor vehicles of various makes and models sold to its consumers;
2. Management of affected Motor Car Dealers/Distributors have since set up processes and Management systems to help identify their affected clients and proceed with replacing the defective Takata airbag inflator;

3. Motor Car Dealerships concerned have set timelines to follow from the time of initial notification of recalls from their suppliers to actual repair work carried out and feedback; and
4. The Product Safety recall program for “Safety Airbag Inflator” replacement will be at no charge to the consumer/customer.

The ICCC understands that affected customers/clients who have purchased motor vehicles with faulty/ defective Takata airbags are required to contact their Motor Dealership/Distributor/Supplier or go in person without delay to book a date to have the service done. You are also required to provide the Vehicle Identification Number (VIN) and registration number of your vehicle for verification.

Attached customs/ clients who have purchase motor vehicles through third parties are required to contact their dealer.

- If you have not being contacted by your car dealership/distributor/supplier, you can contact the ICCC for further information on the following details below:

**Southern Regional Office**

1<sup>st</sup> Floor, Garden City  
PO Box 6394, BOROKO  
National Capital District  
Phone : (+675) 325 2144  
Fax : (+675) 325 3980  
Email : [southern@iccc.gov.pg](mailto:southern@iccc.gov.pg)

**Highlands Regional Office**

1<sup>st</sup> Floor, Courts Super Store  
PO box 1070, GOROKA  
Eastern Highlands Province  
Phone : (675) 5321077  
Fax : (675) 5321414  
Email : [highlands@iccc.gov.pg](mailto:highlands@iccc.gov.pg)

**Momase Regional Office**

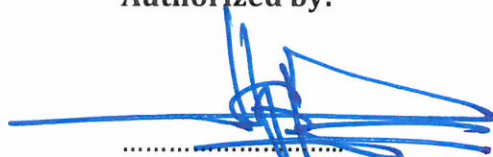
2<sup>nd</sup> Floor, Nambawan Super Haus  
PO Box 448, LAE  
Morobe Province  
Phone : (+675) 472 2859  
Fax : (+675) 472 6188  
Email : [momase@iccc.gov.pg](mailto:momase@iccc.gov.pg)

**Island Regional Office**

Ground Floor, Matanitu Building  
PO Box 461, KOKOPO  
East New Britain Province  
Phone : (+675) 982 9711  
Fax : (+675) 982 971  
Email : [island@iccc.gov.pg](mailto:island@iccc.gov.pg)

The ICCC will continue to monitor and will consider taking appropriate action based on adverse findings and or information provided by its contacts in the provinces.

**Authorized by:**



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**MR. PAULUS AIN**

*Commissioner and Chief Executive Officer*