



ICCC *brief*

OUR COMPETITION WATCHDOG. SHAPING OUR MARKET ECONOMY AND PROTECTING OUR CONSUMERS

The Quarterly Newsletter of the Independent Consumer and Competition Commission

ICCC sets petroleum prices

— P3



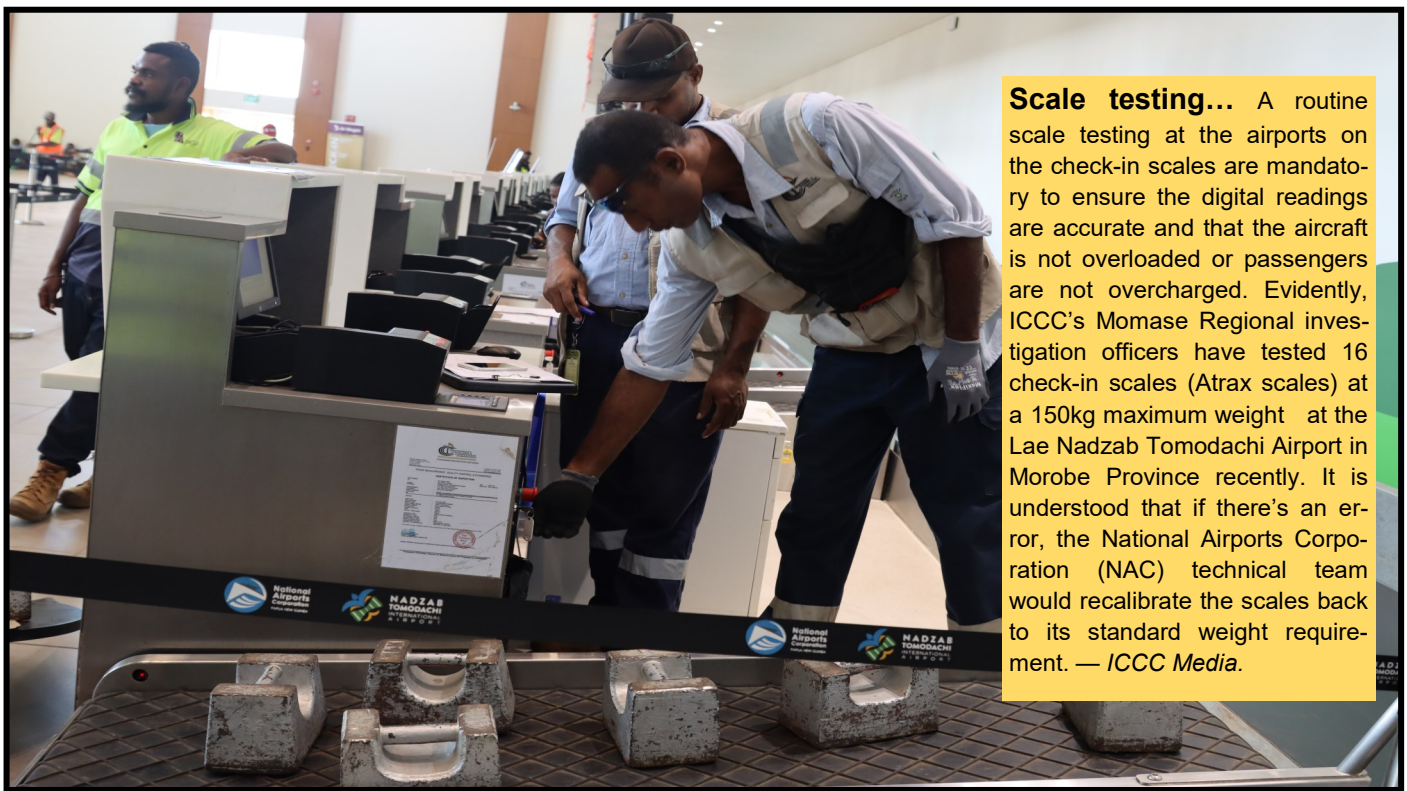
PMV, Taxi review draft report

— P6-7



Declared goods price monitoring

— PX8



Scale testing... A routine scale testing at the airports on the check-in scales are mandatory to ensure the digital readings are accurate and that the aircraft is not overloaded or passengers are not overcharged. Evidently, ICCC’s Momase Regional investigation officers have tested 16 check-in scales (Atrax scales) at a 150kg maximum weight at the Lae Nadzab Tomodachi Airport in Morobe Province recently. It is understood that if there’s an error, the National Airports Corporation (NAC) technical team would recalibrate the scales back to its standard weight requirement. — ICCC Media.

TEP Kundu gets 50pc of PPL 576

The Independent Consumer and Competition Commission (ICCC) has given clearance to TotalEnergies EP Kundu Limited (TEP Kundu) to acquire a 50 percent (50%) interest in the Petroleum Prospecting Licence-576 (PPL 576) from its related company, TotalEnergies EP PNG Limited (TEP PNG).

The ICCC’s decision was based on

the assessment and consideration of TEP Kundu’s clearance application as required under *Section 81 of the ICCA Act*.

“The proposed acquisition of 50% interest in PPL 576 by TEP Kundu would not have or would not be likely to have the effects of substantially lessening competition in any market(s) in PNG,” the ICCC Commissioner and Chief Executive

Officer, Mr. Paulus Ain said.

“The proposed transaction is part of an internal reorganization through which TEP PNG’s 50% interest in PPL 576 would be transferred to its related company, TEP Kundu.”

Therefore, the level of competition in any market in the oil and gas sector in PNG would remain the same, post-acquisition.

CONTINUE TO PAGE 2

From the Commissioner's Office

I hope you all have had a wonderful break with your families.

The year 2024 had its own stories and its now gone into history, use the lessons of 2024 to prepare your next 12 months journey.

Whilst memories are still fresh, it is also important to refocus your mind and attitude towards 2025, the more you think about 2024, January will quickly slip into eternity without realizing it.

You and I do not know what will be like in 2025, the best thing we can do is live daily happily with the Lord, BUT you must have a plan as a person not only the work you do for the people of this country through the ICCC but the as a person with vision and aspiration to be successful after your time with the ICCC.



Mr. Paulus Ain

YOUR WORK AT THE ICCC.

It certainly has been a very challenging year for us as the family of ICCC in 2024 with a lot of memories as a great team. We stood together as a unit and finished off the year well with all of our families.

We are presented yet again another year, no one knows what is ahead of us but the country certainly expects a lot from us and as usual you will be required to give a lot to the

As you ponder and navigate through your ambitions, I remind you of the greatest calling to serve the people of this great country,

calling you individually agreed to serve, that's the people of our country (1 Samuel 16.7) through the ICCC.

You are the ICCC.

Start where you are, use what you have and do what you can. Don't look around, if your colleague is late, don't worry; if your colleague is absent, don't worry; if your colleague is absent for an extended period, don't worry; if your colleague is complacent, don't worry. You as an individual give your best service to yourself, to the Lord and the country, your reward will come.

With this, I welcome you all back again for another year, 2025.

May the wisdom of the Lord guide us through as we commence our year.

Thank you and have a blessed year ahead.

TEP Kundu acquires 50pc PPL 576 interest

FROM PAGE 1

The ICCC understands that the exploration and extraction of petroleum resources at the upstream level is a capital-intensive exercise which would involve large sunk costs.

Given this capital-intensive exercise, the ICCC supports commercial decisions that improve productivity without restricting competition in PNG markets.

Mr. Ain added that the proposed

acquisition would not result in the entry or exit of a market player, leaving the structure of PNG's upstream oil and gas exploration market unaffected.

"The proposed acquisition would not enhance the applicant's market power in terms of control in the petroleum sector in PNG. Therefore, the ICCC cleared the proposed acquisition to proceed," Mr. Ain said.



The *ICCC Brief* is the quarterly newsletter of the Independent Consumer and Competition Commission. All information in this newsletter has been verified before publication. We welcome your feedback and suggestions for the *ICCC Brief*.

Do contact us for a copy of our ICCC Brief editions or subscribe on www.iccc.gov.pg

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A routine fuel inspection is carried out when there's a decrease on the indicative retail fuel prices for a particular month. It is done to ensure service providers change their pump prices to comply with the new set prices (decreased). Left: An ICCC inspector confirming pump price at a fuel station outside Lae, Morobe Province. Right: ICCC officers checking fuel price at one of the two fuel stations in Kwikila, Central Province — *ICCC Media*.

ICCC to continue setting fuel prices

THE Independent Consumer and Competition Commission's (ICCC) key determination is to continue setting the maximum retail prices for petrol, diesel and kerosene; its 2024 Petroleum Industry Pricing Review confirmed.

Based on these determinations, the retail margin has been increased on a national average by 9 toea per litre with some centres seeing slight decreases while most have seen increases.

"Retailers are allowed to sell fuel at any amount equal to or below the maximum prices. The maximum prices vary from locations to locations due to geographical locations and their respective freight costs," the review stated.

"While the ICCC may have control over other inputs that are factored into the final pump (indicative retail price), the import parity price (IPP) is the main driver of the retail fuel prices in the country."

The IPP has been locked into the Napanapa Project Agreement and the ICCC has no legal or regulatory authority to change it.

The IPP is influenced by the supply and demand of international crude oil market. It represents a greater portion of the domestic retail prices, making the domestic retail prices very sensitive to movement in the international crude and refined petroleum prices.

In a radio talk-back show in February,

ICCC Commissioner and Chief Executive Officer, Mr. Paulus Ain said while PNG may not have control over the IPP, the Government may wish to consider tax relief measures on the refined petroleum products to help relieve the consumers during these tough economic times.

"A similar tax exemption policy was rolled out in May 2022 by excluding GST and Excise Duties on Petrol and Diesel while excluding GST on kerosene. That tax policy is part of the Government's relief package aimed at reducing the pump prices at service stations, thereby alleviating the cost of living pressure faces by our consumers," Mr. Ain said.

Vocus Group to acquire PIPE Networks

THE Independent Consumer and Competition Commission (ICCC) has cleared the proposed acquisition of PIPE Networks Pty Ltd (PIPE Networks) by Vocus Group Limited (Vocus) of any substantial competition implications in Papua New Guinea (PNG) markets.

The ICCC's decision is based on its assessment and consideration of the clearance application submitted by Vocus for its proposed acquisition of all the issued share capital in PIPE Networks from TPG Corporation Limited (proposed acquisition).

ICCC Commissioner and Chief Executive Officer, Mr. Paulus Ain said the proposed acquisition would not have, or would not be likely to have, the effect of substantially lessening of competition in any market in PNG.

It must be noted that both Vocus and PIPE Networks are foreign entities or Australian registered companies with no physical presence in PNG; and the proposed acquisition is happening outside of PNG.



Whilst subsidiaries of both Vocus and PIPE Networks provide services to customers in PNG, these activities are modest; and to customers in different segments of the supply chain. Hence, the impact on competition would be minimal.

Whilst the ICCC notes that both Vocus and PIPE Networks are competitors in the telecommunication industry, they are active outside of PNG, specifically in the Australian markets. Hence, any significant impact on competition would be experienced outside of PNG. The ICCC also considered that the wholesale telecommunication data market in PNG is

dominated by PNG DataCo and the proposed acquisition would not enhance or reduce it.

According to PNG DataCo, its existing contracts will not be affected. As such, the ICCC considers minimal impact of current pricing structures.

The ICCC, therefore, concluded that the proposed acquisition would not negatively alter the current structure of any market(s) in PNG, hence, it would not, or would not be likely to, have the effect of substantial lessening of competition in any markets in PNG.

"Therefore, the ICCC has given clearance for the proposed acquisition to proceed," Mr. Ain said.

TM checks vital for consumer confidence

TRADE Measurement (TM) is an important component of consumer protection.

ICCC ensures that traders accurately measure and mark products with accurate information to give to consumers for confidence and transparency in commercial transactions.

Pictured are our Momase regional officers with officers from the K92 Mining Inc site after inspecting their batch plant. In a weight inspection, weights are loaded onto the scales to verify electronic readings are accurate.

And at the batch plant, weights are tested on to ensure accurate measurement of the ingredients for a consistent concrete quality.



ICCC's Momase Regional officers with K92 Mine staff at the mine's batch plant which is situated along the Ramu Valley in Madang Province. — ICCC Media



ICCC General Manager, Mr. Brian Ivosa, seated second from right, with other staff from ICCC and National Procurement Commission after the presentation at the ICCC Head Office in Boroko, National Capital District. — ICCC Media

ICCC, NPC meet on bid rigging in public procurement processes

AS the regulatory body committed to ensuring fair competition and protecting consumer interest, the Independent Consumer and Competition Commission (ICCC) takes very seriously the risks and consequences of bid-rigging in procurement processes.

ICCC General Manager, Mr. Brian Ivosa made this statement during an awareness session with the National Procurement Commission (NPC).

“This is an opportunity to discuss an issue of great importance to our economy, institutions and most importantly, our people,” he said.

“It is to promote transparency and accountability in procurement processes.

“Public procurement plays a vital role in the delivery of government services. It is important that we don’t compromise anti-competitive behaviour or conduct in this space.”

The session was aimed at understanding bid-rigging, the different forms and to identify harmful effects of bid-rigging.

“Bid-rigging is a practice in which potential bidders conspire/ collude to manipulate tender outcomes, resulting in unfair or inflated contract prices,” ICCC’s Restrictive Trade Practices Manager, Mr. Isidore Mission explained.

“It is a form of cartel conduct and is prohibited under the ICCC Act. Bid rigging harms competition in a tender and significantly increase prices/ costs of works; and goods and services.

“Bid rigging in public procurement harms the state and its citizen because the state does not obtain a good value for money.”

ICCC and NPC complements each other in terms of their respective roles, meaning, the ICCC particularly looks at promoting competition while the NPC manages procurement.

SNIPPET

What to expect in our next edition (Issue 2/2025)

1. Leniency Policy Workshop

The ICCC will be hosting an awareness workshop on 'Prohibited Cartel Conduct and Leniency Policy' next month (April) in Goroka and Lae respectively.

Targeting both the business communities and government agencies, departments and State-owned Entities, this workshop aims to provide a background knowledge on cartel behaviour, prohibitions, penalties and the policy that deals with cartel and cartelists amongst others.

Goroka, EHP – 4th April 2025
Bird of Paradise Hotel

Lae, Morobe – 8th April 2025
Lae International Hotel

2. National Essay Competition

For the first time, the ICCC set up a National Essay Competition as an initiative to raise awareness and advocate on consumer rights and empowerment for transformative action in addressing emerging global issues affecting consumers nationwide.

The competition covered four categories, Open, Tertiary, Secondary and Primary schools throughout the country.

A male and a female winner from each category will be given a laptop.

3. Completion of Price Measure No. 4 inspections

The Independent Consumer and Competition Commission (ICCC) is conducting its final enforcement phase of the Price Control Measure No.4 in the remaining six provinces.

PMV, taxi review issues paper notice

THE Public Motor Vehicle (PMV) and taxi services are declared services for the purpose of price control under Sections 10 and 21 of the Prices Regulation Act, Chapter 320 (PR Act). In accordance with the PR Act, the Independent Consumer and Competition Commission (ICCC) is responsible for setting the PMV and taxi fares for all approved and designated routes in the country.

Purpose of the PMV & taxi fare Review

The current regulatory arrangements for PMV and taxi fares will expire on 31st December 2025. The ICCC is required under Section 25A (6) of the PR Act to undertake a pricing Review of the PMV & taxi fares (Review).

The principal objective of this Review is to determine whether to continue with the current regulatory arrangement, vary or terminate. If the current arrangement is to be continued, then the review has to determine the appropriate fares for all the approved routes throughout PNG for the next regulatory period (2026-2030).

Some of the broader issues that will be considered as part of this Review will include but are not limited to the following:

Review the current structure of the PMV and taxi industry in PNG;

■ IDENTIFY any competition issues in the PMV & taxi industry. This will include the impact of the introduction of premium PMV services such as Ginigoada Meri safe buses (women only service) on existing PMVs routes;

■ DETERMINE the efficient costs for owning and operating PMVs and taxi in PNG. This includes



taking into consideration the average cost of a typical motor vehicle used for PMV & taxi services based on the range of vehicles used, average depreciation costs, average passenger capacity (for PMVs only) and average operating costs;

■ ESTIMATE an appropriate return on investment for PMV and taxi owners, appropriate expenditure allowance, and regulatory depreciation forecasted over the next regulatory period;

■ USING a building block approach, or any other appropriate methods, determine the appropriate revenue requirements or economic costs in the next regulatory period for PMVs and Taxis, respectively;

■ BASED on the revenue requirements or economic costs and a forecast passenger volume for PMVs,

determine the appropriate fares (per kilometre fare and/or zonal fare) which will be used to re-set the base fare for all the approved urban and non-urban routes in the country;

■ BASED on the revenue requirements or economic costs and a forecast passenger volume for Taxis, determine the appropriate fare (per kilometre fare) and flag fall rate; and

■ CONSIDER all other issues relevant for this review but not limited to the effective enforcement of PMV and taxi fares, and the need to comply with safety and service standards.

Public and Stakeholder

Consultation

The ICCC endeavors to conduct

pursuant to section 25b of PR Act



The review is to determine whether the ICCC will continue with the current regulatory arrangement and if so then it serves to set the appropriate fares for all the approved routes throughout the country for the next regulatory period from 2026-2030.

Images: Top left: A typical sight of taxis parked along the road side waiting for customers. Bottom left: A taxi bay at Vision City Shopping Mall in Nation's capital. Top right: PMV buses at bus stops in Port Moresby. — *Post-Courier Online and Pulipah Photography.*

Consistent with *Section 131 of the ICCC Act*, all submissions received will be treated as public information unless certain information is designated as “confidential”.

Where information is considered to be commercially sensitive; this must be clearly marked “confidential”.

this Review in an open and transparent manner before making its final determinations.

Thus, the ICCC encourages the general public, interested stakeholders, relevant government agencies and PMV and taxi owners to participate in this Review process by providing comments or written submissions on the issues outlined in this Public Notice. The ICCC will consider all relevant information provided in this Review.

Consistent with *Section 131 of the ICCC Act*, all submissions received will be treated as public information unless certain information is designated as “confidential”.

Where information is considered to be commercially sensitive;

this must be clearly marked “confidential”.

Public and Stakeholder Consultation

The ICCC endeavors to conduct this Review in an open and transparent manner before making its final determinations. Thus, the ICCC encourages the general public, interested stakeholders, relevant government agencies and PMV and taxi owners to participate in this Review process by providing comments or written submissions on the issues outlined in this Public Notice.

The ICCC will consider all relevant information provided in this review.

Review Timeframe and Deliverables

The tentative timeframe for the Review is as follows:

Review Stage	Tentative Date
Release of Public Notice	07th March 2025
Close of Receipt of comments on public notice	20th June 2025
Release of Draft Report	31st August 2025
Close of comments on Draft Report	19th September 2025
Release of Final Report	31st October 2025



ICCC to price monitor declared goods

THE Independent Consumer and Competition Commission was recommended to continue monitoring retail and wholesale price movement of rice, flour and sugar—declared goods.

In its recent review, it was recommended that the ICCC monitor these prices to assess how developments in the international and domestic markets may influence changes in the domestic

market prices for these goods. The ICCC’s Prices Regulation Division (PRD) monitors the price movement in relation to the factory gate prices set by the domestic manufacturers.

This price surveillance is done on a quarterly basis to track the price movement against international prices.

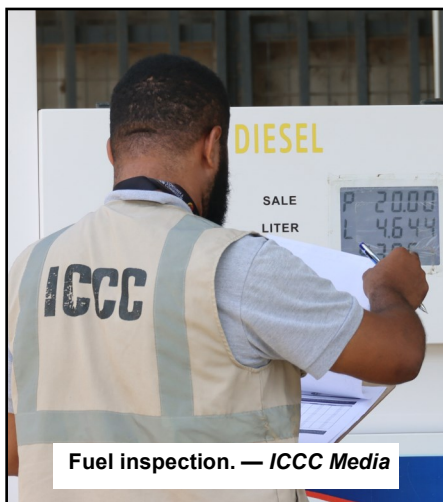
It is mainly conducted in Port Moresby, Kokopo, East New Britain, Lae, Morobe

and Goroka, Eastern Highlands.

ICCC officers checking the retail and wholesale prices of the declared goods—rice, flour and sugar in shops at the end of every quarter to track their domestic market price movement against the international market prices. — ICCC Media



Quarterly fuel update for January – March



Fuel inspection. — ICCC Media

THE indicative retail fuel prices for diesel, petrol and kerosene has increased on average throughout the country since January 2025.

This is due to the increase in average crude oil price caused by reduced supply from the Organisation of Petroleum Exporting Countries (OPEC), and fresh sanctions imposed by the United States of America (USA) on Russia, impacting Russia’s supply to Asia.

The domestic retail fuel prices (IRPs) for the quarter are inclusive of the import parity prices (IPPs) or the imported costs of each petroleum product, domestic sea and road freight rates for the first quarter of 2025, the approved annual wholesale and retail margins for 2025 and the goods and services (GST), including the applicable excise duties, among other parameters.

The following prices are the maximum indicative retail prices for Petrol, Diesel and Kerosene to apply at service stations at the centres identified. These prices will take effect from 12:01am on Wednesday, 8th January 2025, and reflect the Import Parity Prices (IPP) that will apply for the month until the next price change.

Centres	Petrol (toea/litre)	Diesel (toea/litre)	Kerosene (toea/litre)
Port Moresby	430.78	407.05	376.24
Kwikila	444.90	421.17	390.36
Alotau	480.61	456.87	426.06
Popondetta	516.81	493.07	462.27
Madang	432.89	409.16	378.35
Wewak	469.15	445.42	414.61
Lae	444.00	420.27	389.46
Bulolo	441.88	418.15	387.34
11 Mile/Nadzab/40 Mile	437.09	413.36	384.75
Ramu	442.98	419.25	386.02
Goroka/Bena/Asaro	463.45	439.71	408.91
Kainantu	443.67	419.94	389.13
Kundiawa	475.77	452.04	421.23
Mt Hagen	491.83	468.10	437.29
Minj/Banz/Kindeng/Kumdi/Aviamp/Kaupena/Togoba	496.65	472.92	442.11
Mendi/Ialibu	509.82	486.09	455.28
Wabag/Wapenamanda	501.02	477.29	446.48
Pogera	510.52	486.78	455.97
Tari	547.04	523.30	492.49
Rabaul	436.64	412.91	382.10
Kokopo	433.95	410.21	379.40
Toma/Kerevat	432.96	409.22	378.41
Warongoi	433.18	409.44	378.63
Kimbe	482.75	459.02	428.21
Kavieng	467.12	443.39	412.58
Namatanai	495.71	471.97	441.17

The following prices are the maximum indicative retail prices for Petrol, Diesel and Kerosene to apply at service stations at the centres identified. These prices will take effect from 12:01am on Saturday, 8th February 2025, and reflect the Import Parity Prices (IPP) that will apply for the month until the next price change.

Centres	Petrol (toea/litre)	Diesel (toea/litre)	Kerosene (toea/litre)
Port Moresby	441.51	427.07	394.32
Kwikila	455.64	441.20	408.45
Alotau	491.34	476.90	444.15
Popondetta	527.54	513.10	480.35
Madang	443.63	429.19	396.44
Wewak	479.89	465.45	432.70
Lae	454.74	440.29	407.55
Bulolo	452.62	438.17	405.43
11 Mile/Nadzab/40 Mile	447.83	433.39	402.84
Ramu	453.72	439.27	404.10
Goroka/Bena/Asaro	474.18	459.74	426.99
Kainantu	454.41	439.97	407.22
Kundiawa	486.51	472.07	439.32
Mt Hagen	502.57	488.13	455.38
Minj/Banz/Kindeng/Kumdi/Aviamp/Kaupena/Togoba	507.39	492.95	460.20
Mendi/Ialibu	520.55	506.11	473.36
Wabag/Wapenamanda	511.75	497.31	464.56
Pogera	521.25	506.81	474.06
Tari	557.77	543.33	510.58
Rabaul	447.38	432.94	400.19
Kokopo	444.68	430.24	397.49
Toma/Kerevat	443.69	429.25	396.50
Warongoi	443.91	429.47	396.72
Kimbe	493.48	479.04	446.29
Kavieng	477.86	463.42	430.67
Namatanai	506.44	492.00	459.25

The following prices are the maximum indicative retail prices for Petrol, Diesel and Kerosene to apply at service stations at the centres identified. These prices will take effect from 12:01am on Saturday, 8th March 2025, and reflect the Import Parity Prices (IPP) that will apply for the month until the next price change.

Centres	Petrol (toea/litre)	Diesel (toea/litre)	Kerosene (toea/litre)
Port Moresby	443.81	416.48	390.58
Kwikila	457.93	430.60	404.71
Alotau	493.64	466.31	440.41
Popondetta	529.84	502.51	476.61
Madang	445.92	418.59	392.70
Wewak	482.18	454.85	428.96
Lae	457.03	429.70	403.80
Bulolo	454.91	427.58	401.69
11 Mile/Nadzab/40 Mile	450.12	422.79	399.10
Ramu	456.01	428.68	400.36
Goroka/Bena/Asaro	476.48	449.15	423.25
Kainantu	456.70	429.37	403.48
Kundiawa	488.80	461.47	435.58
Mt Hagen	504.86	477.53	451.64
Minj/Banz/Kindeng/Kumdi/Aviamp/Kaupena/Togoba	509.68	482.35	456.46
Mendi/Ialibu	522.85	495.52	469.62
Wabag/Wapenamanda	514.05	486.72	460.82
Pogera	523.55	496.22	470.32
Tari	560.07	532.74	506.84
Rabaul	449.67	422.34	396.45
Kokopo	446.98	419.65	393.75
Toma/Kerevat	445.99	418.66	392.76
Warongoi	446.21	418.88	392.98
Kimbe	495.78	468.45	442.55
Kavieng	480.15	452.83	426.93
Namatanai	508.74	481.41	455.51



Fuel inspection. — ICCC Media

ICCC's Highlands Regional Office reopens

THE Independent Consumer and Competition Commission (ICCC) is pleased to announce the reopening of its Highlands Regional Office in Mt. Hagen, Western Highlands Province effective as of Monday, 24th February 2025 following a temporary closure due to an unfortunate incident in August last year, which rendered the office operations unsafe.

The ICCC's Mt Hagen Office will be fully operational and the ICCC Highlands team is ready to serve the general public, relevant stakeholders and consumers in the Highlands region.

Thank you for your patience during this time and we look forward to serving all the stakeholders and consumers in the Highlands region.



ICCC's Highlands Regional Office situated at the Tininga Central Building in Western Highlands Province.



TM is not for the weak... For our investigation officers, Trade Measurement or TM inspection, as they like to call it resonates with heavy weights, from 5kg, 10kg and 20kg weights in any kind of day.

They said TM is not for the weak! Yes, its no easy task loading especially the 20kg weights on and off the vehicle when it comes to TM inspections.

Joining them in some of their inspections, our media team wanted to see first hand how they go about TM inspections. They inspect weighing scales at the airports, in the factories, in shops, at weighbridges and batch plants.

During an inspection, the scales are tested by loading weights to verify the electronic readings, if there's a difference to the current reading against the standard one, the scales are then calibrated. This is done by the technical team so that the reading must be accurate.



Top left: An officer weighing a 5kg weight on a scale at PNG LNG site. Right: 20kg weights were used to test the scale capacity at 100kg at the Pacific Helicopters office site in Port Moresby.

Bottom left: Officers unloading 60x 20kg weights off a semi-trailer after a TM inspection at two weighbridges at the Goodman Fielder site at 11Mile outside Lae. Right: TM inspection at Nadzab Tomodachi terminal where 16 Atrax scales (check-in scales) were tested at a 150kg capacity. — ICCC Media



Public Motor Vehicle and Taxi owners gathered at the Morobe Provincial Traffic Area. They were addressed by Lae Metropolitan Commander Chief Superintendent Chris Kunyanban. — Picture courtesy of Pamela Ipambanj.

ICCC joins Morobe PMV, taxi owners meet

IN a joint awareness session hosted by the Morobe Provincial Traffic Unit for public motor vehicle (PMV) and taxi owners, our Momase regional officers took the opportunity to educate the attendees on the current fares, categories and taxi meter amongst others.

Independent Consumer and Competition Commission (ICCC's) Momase regional manager Ms. Pamela Ipambanj the session served as a reminder to op-

erators about the existing laws and that police will enforce compliance commencing this year.

"We spoke about the annual fare adjustments and gave a heads up to prepare for any potential changes that might take place in January," she said.

"I emphasized the compliance with fare categories particularly regarding student fare which are often disregarded by the operators.

"We also reminded the operators of the requirement to install and calibrate their taxi meters to reflect the gazetted taxi fares accurately."

ICCC was among the Lae Metropolitan Command, Morobe Land Transport Control Board, Motor Vehicle Insurance Limited, Road Traffic Authority, Lae Law and Order Committee and the Morobe Provincial Administration.



Celebrating our difference as women...International Women's Day is a time to celebrate the difference in us (women). I cannot be like you but my difference must be appreciated and respected, says Jacqueline Atua-Waffi, one of the only two females in the Independent Consumer and Competition Commission (ICCC) executive circle. For the first time in many years, the ICCC women gathered to celebrate the day as women in consumer protection, competition and economic regulation but most importantly to celebrate and appreciate the difference in each other. "The message is we are different and we are beautiful in our difference. Pictured are some of our women folk in the ICCC. — ICCC Media



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CONSUMER COMPLAINT

TOLL FREE NUMBER: 180 3333

**Contactable during business hours
Monday – Friday (Not public holiday)
8am to 4.30pm**

Thank you for taking time to read about some of our stories for this quarter and we hope you find them interesting and insightful.

If you have any comments or queries regarding this edition, please contact our Media & Publications Desk.

You can also access a copy of the ICCC Brief on our newsletter hub on www.iccc.gov.pg or the editor on 312 4600 nholohei@iccc.gov.pg